

----- Forwarded message -----

From: **dtehry** <dtehry@hry.nic.in>

Date: Fri, Jan 31, 2020 at 1:33 PM

Subject: Fwd: ENABLING COUNTRY POLICY FOR EMAIL ACCESS

To: [jdtdte <jdtdte@gmail.com>](mailto:jdtdte@gmail.com), K P Singh <jdtdte@hry.nic.in>

From: mailservices@gov.in

To: dtehry@hry.nic.in

Sent: Thursday, January 30, 2020 8:59:35 PM

Subject: ENABLING COUNTRY POLICY FOR EMAIL ACCESS

Dear Sir/Madam,

We hope that you are using all the enhanced features of the new email service. Please refer the **Video Tutorials** tab for any help.

With reference to enabling country policy , the following may be noted :-

1- The new email service is secured with Geo fencing feature (**Country wise access control**). At present, your country of presence has been enabled based on our data and inputs received. However, it has been observed that users have issues in accessing mails while travelling abroad. For your convenience, a self serving portal has been implemented **that allows you** to enable the country policy. **Prior to leaving the country, please enable access for the desired country by using <https://kavach.mail.gov.in>**

For any help, please follow the steps in the **Video Tutorials** tab under the heading "**How to add/delete country policy for Geo fencing**"

It is mandatory to have your active mobile number updated in the system since OTP is sent on the same for enabling country policy . If you wish to update/change your mobile number, please submit your request through **eForms** (<https://eforms.nic.in>) or raise a ticket through 24x7 NIC service desk on 1800-111-555.

Thanks & Regards,

Messaging Administrator

National Informatics Centre

Ministry of Electronics & Information Technology